

	<b>Job Description</b>		<b>Format No:HR_F_160</b> <b>Version: 2.0</b> <b>Date: 23-Jul-21</b>
<b>Quality Head - JD (DJD2021020)</b>			
<b>Roles</b>	To mentor and lead the Quality & Reliability team to achieve Quality Targets for Customer in line with Business Goals. Governance by periodic Audit programmes and proactively working with Cross Functional teams /Function heads/Process Owners to excel in their areas of responsibility through process approach. To ensure Supplier Quality Assurance, Customer Acceptance for deliveries( the products, solutions & services of the organisation provided are fit for purpose, legally compliant and meet customer expectation)		
<b>Responsibilities</b>	To develop and establish a Quality Management System of Quality Policy , Objectives, processes, procedures & best practices to aid & improve operational performance & customer satisfaction. To measure the effectiveness of QMS , make continual improvement. To lead the Quality Audits. To be the direct interface to Customer Quality, Supplier Quality . To be aware of various processes involved in Product Certification and interact with Certification Agencies like CEMILAC,RCMA,PINAfor Design Approvals for defence requirements. To be aware of Quality Stage Inspections as required by various Third Party Inspectorates like CRI, DGQA, CINA,CNAI. To be able to identify various Product Certification as required by Defence, Retail Solutions & IIoT Segments & applicable for various geographies.		
<b>Category</b>		<b>Description</b>	
<b>Qualifications</b>	A Bachelor's degree in Engineering (E&C or E&E)		
<b>Experience</b>	12-15 years of experience in related technical field with atleast 8-10 years in Quality Management System , 5-8		
<b>Technical &amp; Process Capabilities</b>	Awareness of ISO, AS9100D , CMMI standards,compliance and implementation. Quality Assurance from sourcing to delivery across products like embedded systems/ control systems, cards to sub systems /system level and software to solutioning. Review existing Quality processes, procedures, with respective process owners and inline with business dynamics. Audit management & Periodic governance. Prepare Certification Road Map Measure performance & effectiveness of QMS and recommend changes & improvements and ensure implementation of QMS as applicable across the organisation and various segments. Set up and maintain Configuration Control and documentation procedures Liaise with Cross functional teams and provide training, tools and techniques to enable them to achieve quality standards Expertise in, Change Management Defect /Non-conformance Management Risk Management Making Quality Assurance Plans, defining Product Testing, Type testing, First Article Inspection. Monitor performance by gathering relevant data and making statistical reports.		
<b>Behavioural Capabilities</b>	Excellent, Leadership skills Stakeholder Management , both internal & external Communication & interpersonal skills. Strategic Thinking Process-oriented approach planning & project management skills Analytical & problem solving ability Attention to details <u>Decision Making</u>		
<b>Values</b>	Accountable & Responsible, Ethics & Integrity, Knowledge, Collaboration, Caring, Agility, Empowerment with Accountability and Sustainability		
<b>Preferred Experience, Knowledge &amp; Attributes</b>	Trained as Quality Lead Auditor, Six Sigma ,Lean Manufacturing Skills,EHS. Significant experience in related manufacturing units. Expertise in defence domain. Exposure to Retail Solutions & IIoT domains will be advantageous. Any membership of an industry related professional body would be advantageous		