

	CUSTOMER SATISFACTION SURVEY	Format No: MKTG_F_72
		Version: 2.0
		Date: 30-Dec-14

CUSTOMER:	IRDE DEHRADUN	P.O. No:	
CONTACT PERSON:	RAJEEV MARATHE SCG	WORKORDER No:	
PROJECT NAME:			


SL No	ATTRIBUTE	RATING (1-5)	REMARKS
1	Meeting Functional Requirements	5	
2	Product User friendliness	5	
3	On time delivery	5	
4	Documentation and Support	5	
5	Product Aesthetics	5	
6	Product Reliability	5	
7	Response to Complaints	5	
8	Closure of Corrective Actions	5	

1-POOR, 2- AVERAGE 3-GOOD , 4-VERY GOOD, 5-EXCELLENT

SUGGESTION, IF ANY

Nice work being done.

SIGNATURE

Signature: 	Signature:	Signature:
Name: Rajeev Marathe SCG	Name:	Name:
CUSTOMER	DELOPT	Q& R HEAD