



# CUSTOMER SATISFACTION SURVEY

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<b>CUSTOMER:</b>	BHARAT ELECTRONICS LTD PURCHASE/NCS	<b>P.O. No:</b>	4900224502, 4900224131 4000038842, 4000033075
<b>CONTACT PERSON:</b>	KEVILHOUBEI YIESE	<b>WORKORDER No:</b>	3110109831 3110110691
<b>PROJECT NAME:</b>	LINK II MOD III & LINK II UPGRADE		

SL NO	ATTRIBUTE	RATING (1-5)	REMARKS
1	Meeting Functional Requirements	4	
2	Product User friendliness	4	
3	On time delivery	4	
4	Documentation and Support	4	
5	Product Aesthetics	4	
6	Product Reliability	4	
7	Response to Complaints	4	
8	Closure of Corrective Actions	3	

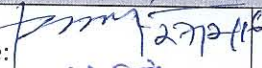
1-POOR, 2- AVERAGE 3-GOOD , 4-VERY GOOD, 5-EXCELLENT

### SUGGESTION, IF ANY

Quite satisfied with the delivery & functional requirements and M/s. Deepti Electronics & Electro-Optics can further improve & excel to higher level.

Your Final Vendor Rating between the period 01.04.2015 to 26.02.2016 is 100.00 %.

### SIGNATURE

Signature:  Name: केविल होबे यिसे KEVILHOUBEI YIESE 210433 MANAGER CUSTOMER DELOPT	Signature: Name:	Signature: Name: Q& R HEAD
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